

# AEP/66+ Script

1. Hey Mr / Miss \_\_\_\_\_ (First name if you have it). How are you today?

\*Pause for response

2. My name is \_\_\_\_\_, and I work for Senior Resources in downtown Fayetteville.

\* pause for response

3. It's time to bring you the 2025 updates. Are you still on \_\_\_\_\_ (street name ***only***)?

\* pause for response

4. Excellent, I'm going to be out your way \_\_\_\_\_ (day of week you're working that area) , around \_\_\_\_\_ (time of day such as lunch time etc) will \_\_\_\_\_ (time 1) or \_\_\_\_\_ (time #2) be better for you?

\* Pause for response

5. Okay great. I've added you to my calendar for \_\_\_\_\_ (day) at about \_\_\_\_\_ (time). Go ahead and add me to your calendar please, and I will see you \_\_\_\_\_ (day) at about \_\_\_\_\_ (time). Have a great day.

**\*\*\*\*\*Answer all rebuttals with "that's why I'm calling \_\_\_\_\_ (rephrase their concern) " and go back to the script**

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